**SHORT TERM RENTAL ACCOMMODATIONS**

**FAQS**

**What is a Short-Term Rental (STR)?**

A short-term rental accommodation is a single detached dwelling that can be rented for up to 30 consecutive days as temporary accommodation. Short-term Rental Accommodation uses do not include a tourist establishment, motel, hotel or camping park.

**Do I need a Short-Term Rental Accommodation license?**

A short-term rental accommodation license is required for all short-term rental accommodations in the Township of Alnwick/Haldimand. If you rent out your house or cottage for less than 30 days, a STR license is required.

**Where are Short Term Rental Accommodations permitted?**

Short term rentals accommodations are permitted in the General Commercial and the Hamlet Commercial zones. STRs are not permitted in any residential zones.

**What is the Short-Term Rental Accommodation license fee?**

The license fee is $750.

**Do I have to renew my Short-Term Rental Accommodation license each year?**

Yes, STR licensing must be renewed annually.

**If I have a complaint regarding a Short-Term Rental, how do I register my complaint?**

Complaints regarding noise, fireworks etc. can be submitted via the municipal website using the compliments and complaints form.

<https://forms.ahtwp.ca/Complaints-and-Compliments>

**Is there a contact number that can be called regarding Short Term Rental Accommodations when the Township Office is closed?**

In the case of an emergency, you should call 911, if the matter is not an emergency but requires immediate attention, please call 1-855-574-5265

**I live in a residential area and my neighbour has a short-term rental, how is that permitted?**

If a short-term rental accommodation existed prior to the passing of the Short-Term Rental zoning by-law amendment, that use is considered a legal non-conforming use and is permitted subject to licensing.